



QUESTIONS AND ANSWERS

RT233-2023

**THE SUPPLY AND DELIVERY OF WHEELCHAIRS, SEATING SYSTEMS,
POSITIONERS AND COMMODES TO THE STATE FOR THE PERIOD OF
SIXTY (60) MONTHS**

20 JANUARY 2023



ALL WRITTEN QUESTIONS RECEIVED TO-DATE (20 JANUARY 2023)**Question 1**

Online Submission: Is it Correct that in the RT233-2023 Tender, there is no Online Tender Submission which is different to the RT233-2017 tender.

Response 1

Yes, you are correct, No online submission for RT233-2023 Bid. Refer to paragraph 8.8 of the Special Conditions of Contract (SCC)

Question 2

Local Content: Do we still have to submit local content ANNEXURE 3 & 4 if we are only tending for items in Category 1 (Wheelchairs & Commodes).

Response 2

No need to complete the Annexures for local content for the category in question. It applies to specific category 3 & 4 as outlined in the Special Conditions of Contract.

Question 3

Pricing Schedule: Do we need to include the pricing schedule (excel) of the items we are not bidding for?

Response 3

No, bidders are required to complete the Pricing Schedule (Annexure 3a) for only items that they have capacity.

Questions 4

Do we need to attach the full technical spec of the items we are not bidding for, or can we omit the technical spec (203pgs)?

Response 4

No, only for items you are bidding for.

Questions 5

2nd technical requirement - SAHPRA registration. To my knowledge class A medical devices do not require SAHPRA certification so we will not have to submit this for the standing frame/tray table and side lyer.

Response 5

All Class A medical devices that are **non-sterile** do not requirement SAHPRA license.

**Questions 6**

The special conditions paperwork states where applicable so I presume this refers to other items on the bid document that may require this?

Response 6

Yes, you are correct.

Questions 7

4th technical requirement - Quality assurance certificated ISO 9001 and ISO 13485 - please can you confirm if this is an essential certification that the company would have to have to be able to be successful in this bid cycle. I see this is a new requirement so wanted to confirm this. Timion is not currently ISO9001 or ISO13485 certified. We do see the value of this and would be willing to go through the process for accreditation however I doubt that we would have this complete by the closing date on 23rd Jan 2023 as I understand it is a very thorough process. **Is this accreditation essential or would you accept proof of us starting the process?**

Response 7

ISO 9001 helps organizations ensure their customers consistently receive high quality products and services, which in turn brings many benefits, including satisfied customers, management, and employees. Because ISO 9001 specifies the requirements for an effective quality management system.

ISO 13485:2016 is the international standards that specifies requirements for a quality management system where an organization needs to demonstrate its ability to provide medical devices and related services that consistently meet customer and applicable regulatory requirements.

Proof will be considered regarding the process.

Questions 8

5th technical requirement - SANAS has confirmed that there are still no relevant standards to test standing frames, tray tables, and side lyers against so this is not possible for us to obtain.

Response 8

The response from SANAS is noted.

Questions 9

We are a South African Supply company supplying imported wheelchair cushions like those specified on the tender RT233-2023.

Response 9

Attention is drawn to category 3 and category 4 meeting the local production and content threshold (Refer to paragraph 7.4 of the Special Conditions of Contract) as these categories are designated items.



Questions 10

“The fifth technical requirement for this phase 2a is a Test Report from A South African National Accreditation System (SANAS) Accredited Institution.

Test Report(s) (where applicable) or Proof issued by the testing institution that the sample has been submitted to the testing institution before the closing date and the relevant standards are SANS 621, SANS 778 and SANS 1060.

Response 10

Where an item makes a reference to a specific SANS no, test report or proof of submission to SANAS accredited institution must be submitted by closing date and time of the bid.

Questions 11

Will the new closing date be published online?

Response 11

Yes, the closing date will be updated on both platforms (National Treasury – Tender Info and E-tenders website).

Questions 12

During this tender cycle, there was a request for customizing option for the wheelchair tray tables (Item RT233 6.1 and RT233 6.2) to include: 1. vinyl top and 2. padded top with vinyl cover. How do we reflect on the spreadsheet a difference in price for the standard version to the customized options? The customized options would be higher priced as they require more materials and labour time for manufacturing. It also appears that each tray table size could be priced differently. Last time they were combined into 2 different prices for standard and bariatric. Is this the case?

Response 12

Kindly insert the row below the items and indicate which one is standard and bariatric (Column K & L)

Questions 13

Are we permitted to make offers on only certain items in a range or do we need to offer all items under 1 range? Above (purely as example) shows offers on 5 items against the range of 9 items.

Response 13

Yes, it is acceptable to offer only the sizes that your company has capacity on.

Questions 14

Could you please clarify if the SANAS Accreditation is needed for our product? as it already has all the necessary international accreditations Like ISO 13485.

Response 14

Please refer to paragraph 7.4.5.1 clearly states “Where a standard (SANS) is indicated, a sample must be submitted to a testing institution accredited or recognized by SANAS at the closing date and time of bid. The purpose is to obtain a Test Report for the item/s being offered



in the bid. ISO 13485:2016 is the international standards that specifies requirements for a quality management system where an organization needs to demonstrate its ability to provide medical devices and related services that consistently meet customer and applicable regulatory requirements.

Please note that **SANAS** is an **ILAC member**, so if reports from international labs are provided, they should at least have an accreditation body whose an ILAC member.

Questions 15

We are still unclear about the request for ISO accreditation. You did not mention the ISO accreditation requirement when you discussed Phase 2A technical specifications during the meeting the briefing session.

Response 15

During the meeting I offered potential suppliers an opportunity to ask question for any clarity on Special Conditions of Contract and no one brought it to my attention.

Questions 16

We noticed something, which no longer appears on the technical spec , the devices and sizes we need to submit, once Treasury calls for Samples to be viewed. We want to start preparing of course as soon as possible so we would need the Sample sizes for each device (previously Treasury will specify sizes for Sampling).

To submit for tender assessment:

- **7 chairs**
 - Standard back height: 20" (51 cm), 12" (30 cm) with 40 cm seat frame length, 12" (30 cm) 30 cm seat frame length and 10" (25cm)
 - Tall back: 16" (41 cm)
 - Short back: 14" (36 cm)
 - Attendant propelled (non-institutional use): 18" (46 cm)
 - Ensure a variety of foot rest length and type, type of arm rest, vinyl and nylon upholstery and mag or spoke rear wheels.
- **Provide samples of side frame and cross bar to demonstrate (samples must be cut through):**
 - Side frame to demonstrate back rest to be 0.16 cm wall thickness.
 - X-bars to be a minimum of 2.5 cm diameter and 0.2 cm wall.

Response 16

Paragraph 7.4.6.5 of the Special Conditions of Contract clearly indicate that where an item has different sizes, relevant samples will be communicated for submission.

Questions 17

We currently have two wheelchairs at the testing facility, but I believe that the testing machine is not operation at the moment. What documentation should we submit with our bid to indicate that our testing is underway?

Response 17

Proof issued by the testing institution that the samples has been submitted to the testing institution before the closing date. (Refer to paragraph 7.4.5 of the Special Conditions of Contract.

Questions 18



Annexure 3b line number 2.1.9: Description does not match the different sizes, is National Treasury going to rectify the sizes and height ranges?

Response 18

Please be advised to indicate any deviation or comment under the column and specify what is applicable to the range.

Questions 19

SABS testing related question. We currently have two wheelchairs at the test facility but the testing machine is not operational at the moment. What documentation should be submitted with our bid to indicate that our testing is underway.

Response 19

SABS will issue a letter as proof that you submitted your sample. Paragraph 7.4.5 of the SCC clearly states Proof issued by the Testing Institution that sample has been submitted to the testing institution before the closing date.

Questions 20

Will the briefing session be uploaded as well.

Response 20

No, only the Presentation, Question and Answers will be uploaded.

Questions 21

As per the Special Conditions of Contract I see the relevant standards are SANS 621, SANS778 does it apply to all items?

Response 21

SANS 778 test methods below. These are the tests we perform on the products for each spec.

5.2 Epoxy-powder and nylon-powder coatings

5.2.1 Colour and appearance

A powder coating shall be glossy, shall be uniform in colour and shall cover the metal surfaces completely and uniformly. The coating shall be free from grittiness and cratering and shall show not more than a slight orange peel texture.

5.2.2 Thickness of epoxy-powder coatings

The thickness of an epoxy-powder coating film, determined in accordance with 7.3, shall be at least 60 µm.

5.2.3 Scratch resistance

When a powder coating is tested in accordance with 7.4, the scratch produced shall be free from ragged edges and shall not have penetrated to the underlying metal.

5.2.4 Impact resistance

When tested in accordance with 7.5, a powder coating shall withstand a direct impact without cracking, flaking or showing loss of adhesion.

5.2.5 Resistance to salt spray

When tested in accordance with 7.6, the coated surface shall show no sign of corrosion.

SANS 621 test methods are these;



6.1 Inspection	13
6.2 Static load test	13
6.3 Running test	13
6.4 Static test for expanding plugs	15
6.5 Dynamic test for expanding plugs	15
6.6 Antistatic test	16
6.7 Test for hardness of tyres	16
6.8 Wheel and swivel lock test (for swivel castors)	16
6.9 Test for semi-automatic swivel directional locks	16

THE END